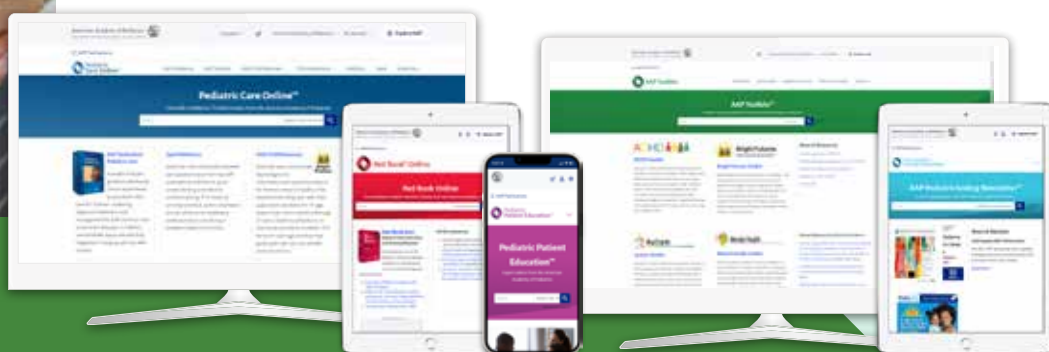


AAP Point-of-Care Solutions™ and AAP Toolkits

Clinical and patient education resources from the American Academy of Pediatrics



Quick Reference Guide for Library Patrons

How do I access my Point-of-Care resource(s)?

When your practice or institution subscribes to a *Point-of-Care* resource, your access may be authenticated by your computer's internet address or your intranet. If you see your organization's name in the upper right of the screen, your session is authenticated. If you have questions about how to access a *Point-of-Care* resource through your organization's site license, please contact your librarian or administrator.

How do I use my Point-of-Care resource(s)?

The **quickest way to find content is via a search**. All content is easily accessible on the home page, the top navigation menu, and the footer links.

Should I sign in?

Your access to the online site is provided through your organization's preferred method. If you also sign in with your individual AAP Login while accessing the site license, you will be able to sign in remotely.

Learn how to connect your personal AAP ID to your institution's network by clicking [here](#). Once your personal AAP ID is related to your institution, you can log on using your own personal AAP ID login credentials.

What if I don't already have an individual AAP account?

Click on **Create Account** and follow the prompts.

What about mobile access?

When your session is authenticated or you are signed in, the responsive design of the AAP Publications online platform adjusts automatically to your device.

How can I get help and technical support?

- Learn more on the **About** page linked at the bottom of each page of the site.
- Contact our AAP Member and Customer Care team at mcc@aap.org or **866/843-2271**.
- Visit our AAP Support Center at kb.aap.org.
- Contact your librarian or administrator.

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